



# **Corporate Social Responsibility (CSR) Charter 2017/18**

# THE COOPER & TURNER GROUP

## Corporate Social Responsibility (CSR) Charter

### Sound Corporate Activities

The Cooper & Turner Group endeavours to comply with international regulations, related laws, and internal rules, exercise sound and fair corporate practices, earn the trust of stakeholders such as customers, shareholders, employees, business partners, and society. The Cooper & Turner Group will maintain constructive relationships with administrative bodies, remaining politically neutral and complying with laws, and will not engage in relationships with individuals or groups that threaten social order or safety.

### Provision of Valuable Goods and Services for Society

The Cooper & Turner Group will provide products and services with superior quality and safety to society, endeavouring to increase the satisfaction and trust of our customers and contributing to the healthy development of society.

### Respect for Human Beings

The Cooper & Turner Group will respect diversity and individual human rights and provide a healthy and safe working environment in which all persons receive fair treatment without discrimination. It will also oppose enforced labour and child labour and respect fundamental human rights as well as workers' rights.

### Protection of the Natural Environment

The Cooper & Turner Group will proactively engage in environmental efforts and work to protect the natural environment, as these are common issues for all of mankind.

### Responsibility to Society as a Corporate Citizen

The Cooper & Turner Group will carry out corporate activities that take into account the cultures and practices of each country and region and proactively engage in activities that contribute to society as a good corporate citizen.

### Socially Responsible Behaviour within the Supply Chain

The Cooper & Turner Group will encourage socially responsible behaviour within its supply chain.

### Transparent Operating Activities

The Cooper & Turner Group will communicate extensively with customers, shareholders, employees, business partners, and society and disclose business information in a timely and fair manner. It will also conduct reliable financial reporting through accurate accounting processes.

### Responsibility of Top Management

Top management and employees in managerial positions within each department must understand that they play an essential role in fulfilling the spirit of this Charter and thus, in addition to leading by example, they must ensure that this information is disseminated to everyone in the Cooper & Turner Group and all related parties.

Management must always strive to understand the opinions of those both inside and outside of the Cooper & Turner Group to develop a sound internal framework that ensures that the spirit of this Charter is upheld.

If any incident occurs that violates this Charter, top management will demonstrate, internally and externally, their determination to solve the problem and strive to identify the cause and prevent its recurrence.

Furthermore, they will uphold information disclosure and accountability obligations. They will clarify the authority and responsibility of each manager and employee and deal rigorously and objectively with all people involved in the matter, including top management.

This Policy is underpinned by further specific company Policies such as Health & Safety, Environment, Quality, Anti-bribery, etc which together with appropriate procedures provide more detail in support of this Policy.



Signed  
Anthony Brown, Managing Director

